

PRICES PER SERVICE



All prices and policies at Links to Life are based on the NDIS Price Guide, which sets out price limits for service types, as well as charging guidelines and policies. This is subject to review and change by the NDIA (usually annually), and we will adjust our prices or policies accordingly. The most current Price Guide is available on the NDIS website

LINKS TO LIFE SERVICES	BILLING CODE& CATEGORIES	LINKS TO LIFE SERVICE	COST
Little Links	15_001_0118_1_3	Little Links 1:1 School Readiness Program	\$925.00 per Term for 1 day (\$154.17 p/hr)
Positive Parent Training	11_023_0110_7_3	10 week 1:1 Individualised Parent Training with Certified Behavioural Practitioner	\$581.97 Initial Consultation and Questionnaire \$4,566.76 Full Program (\$202.96 p/hr)
12 week Kick Start Program inclusive of parent Training and 1:1 Therapy	11_023_0110_7_3	Positive Parent Training run simultaneously with 12 weeks 1:1 3-hour therapy session with Senior Therapist appling parent training techniques	\$12,560.00 Inclusive of 10 weeks Parent Training and 36 hours of 1:1 Direct Therapy for your Child
SuperSitters Core and Capacity	Core 15_056_0128_1_3 or Capcaity 11_001_118_1_3	Assistance with Self Care Activities and Improved Daily Living in Home, a community setting, preschool or our clinic.	Starting at \$67.58 p/hr **Depending on day per week and time
Parent Support Play group	15_001_0118_1_3	Playgroup with Parent Support	6 weeks Program \$2,086.75

CANCELLATIONS CHARGES



The NDIS allows providers to charge for late notice cancellations which occur within two (2) business days of a session.

If a session is cancelled within 2 business days, we will bill the full session fees.

A cancellation is when the participant does not show up for a scheduled session within a reasonable time or is not present at the agreed place and within a reasonable time when a Links to Life Therapist is travelling to deliver the session.

To inform us of a cancellation, please contact our customer service team via email or phone during office hours. office@abalink.com.au

There are no charges incurred for appointments cancelled by Links to Life

NON-FACE-TO-FACE SUPPORTS

The NDIS Price Guide allows providers to claim for non-face-to-face support. All prices quoted in a charge for therapist time spent reviewing and monitoring clinical data, designing programs, preparing reports and materials or liaising with families, carers or other stakeholders.

You will not be charged for any administrative work such as intake and onboarding, scheduling of services, commercial enquiries or claiming and invoicing.

FREQUENTLY ASKED QUESTIONS



Can I increase sessions above my NDIS budget?

Yes, you can add additional sessions with private funding. Many clients do this to increase the intensity of a program. All Links to Life services can be accessed using private funds at the same rates. You will be invoiced directly for these services. Please speak to our Client Services Team if you would like to arrange additional sessions.

Can I continue my program if I have exhausted my current funding and am waiting for the new funding to begin?

Yes, you can continue your program while waiting for new funding, but you will need to cover the interim costs. To help with this, Links to Life offers a budget planning service at the beginning of our intake so you assess if you can co-pay small amounts weekly and spread your funding over the 48 weeks, reducing larger costs at the end whilst you wait for your new plan. We strongly encourage early NDIS plan renewals to avoid funding gaps. If you choose not to stretch your funding or cannot cover the interim period, we can suspend your program until your new plan is approved.- reach out to our client services team!