



*Links to Life*

# PRICE GUIDE 2025

# TABLE OF PRICES



All prices and policies at Links to Life are based on the NDIS Price Guide, which sets out price limits for service types, as well as charging guidelines and policies. This is subject to review and change by the NDIA (usually annually), and we will adjust our prices or policies accordingly. The most current Price Guide is available on the NDIS website

NDIS FUNDING	BILLING CODE	LINKS TO LIFE SERVICES	RATE PER HOUR
<b>Early Intervention Capacity Building Improved Daily Living</b>	Therapy Assist Level 2 15_008_0118_1_3 (under 7 years)  Therapy Assist Level 2 15_053_128_1_3 (over 7 years)	Direct therapy Supports in home, School , our Clinic or at daycare or community	<b>\$86.79</b>
<b>Early Intervention Early childhood Supports</b>	15_001_0118_1_3	Parental Interview, Clinical Assessments , Program Design , Monitoring , Training and Program Supervision	<b>\$193.99 Program Supervisor  \$154.88 Senior Therapist</b>
<b>Improved Daily Living</b>	15_056_0128_1_3 (over 7 years)	Parental Interview, Clinical Assessments , Program Design , Monitoring , Training and Program Supervision	<b>\$193.99</b>
<b>Improved Relationships Specialist Behavioural Supports</b>	11_022_0110_7_3 11_023_0110_7_3	Parental Interview, Clinical Assessments , Specialist Behaviour Intervention , Specialist therapy , Case Management, Monitoring & Training	<b>\$222.99</b>
<b>Travel KM</b>	15_799_0118_1_3	Non Labour travel costs rate per KM travelled	<b>\$1.00</b>

The table above sets out prices of the most common NDIS funding types, billing codes and services. Whilst the prices are consistent, we use a range of Billing codes within a category .

# TRAVEL CHARGES



The NDIS allows providers to charge for both travel time as well as non-labour travel costs. These charges cover a therapist's costs when travelling to deliver face-to-face services in home, school or community.

Non-labour travel is typically charged as a rate per KM and covers vehicle running costs, road tolls and parking fees. These funds re-imburse our Therapy Supervisors for use of their private vehicle and other travel costs.

You are entitled to ask the NDIS to include travel costs in your plan moving forward. There are no charges for travel time or KM costs for in-centre or telehealth sessions.

# CANCELLATIONS CHARGES

The NDIS allows providers to charge for late notice cancellations which occur within two (2) business days of a session.

If a session is cancelled within 2 business days, we will bill the full session fees.

A cancellation is when the participant does not show up for a scheduled session within a reasonable time or is not present at the agreed place and within a reasonable time when a Links to Life Therapist is travelling to deliver the session.

To inform us of a cancellation, please contact our customer service team via email or phone during office hours. [office@abalink.com.au](mailto:office@abalink.com.au)

There are no charges incurred for appointments cancelled by Links to Life

# NON-FACE-TO-FACE SUPPORTS

The NDIS Price Guide allows providers to claim for non-face-to-face support. You may be charged for therapist time spent reviewing and monitoring clinical data, designing programs, preparing reports or liaising with families, carers or other stakeholders.

You will not be charged for any administrative work such as intake and onboarding, scheduling of services, commercial enquiries or claiming and invoicing.

**We are here to help! Please contact us with your questions.**

# FREQUENTLY ASKED QUESTIONS



## **Can I increase sessions above my NDIS budget?**

Yes, you can add additional sessions with private funding. Many clients do this to increase the intensity of a program. All Links to Life services can be accessed using private funds at the same rates. You will be invoiced directly for these services. Please speak to our Client Services Team if you would like to arrange additional sessions.

## **Can I continue my program if I have exhausted my current funding and am waiting for the new funding to begin?**

Yes, you can continue your program while waiting for new funding, but you will need to cover the interim costs. To help with this, Links to Life offers a budget planning service at the beginning of our intake so you assess if you can co-pay small amounts weekly and spread your funding over the 48 weeks, reducing larger costs at the end whilst you wait for your new plan.

We strongly encourage early NDIS plan renewals to avoid funding gaps. If you choose not to stretch your funding or cannot cover the interim period, we can suspend your program until your new plan is approved.- reach out to our client services team!

## **What happens to my Therapy team if I am waiting for new funding to begin?**

We reserve a Therapy teams session time for a maximum of two weeks. After this period, if services have not resumed, the slot is made available to other children awaiting services. If the timeslot is still available when services are set to recommence, the Therapy Assistant will resume their sessions.

## **Could we choose not to pay for a certain part of the Links to Life program?**

At Links to Life, our programs are grounded in proven methodologies that drive meaningful improvements in your child's development and overall well-being. Each program is individually tailored to meet your child's unique needs while maintaining a structured and evidence-based approach. Intensive therapy and continuous progress monitoring are essential to achieving the best outcomes. Any significant changes or reductions in therapy may impact effectiveness, and we are committed to providing only services that will truly benefit your child and family